

COLLECTABLES

By Jan de Raad

QUALITY STANDARDS

All of the items we sell are vintage and have led previous lives. Please expect typical wear that comes with age and use. In the object's description you will find a clear note of the condition of the item, please read the text carefully before buying an object. Our benchmark is very high and we think the condition and quality of a product is very important. Feel free to contact us if you would like us to send additional detailed photos or a condition report of selected pieces before purchasing.

SHIPPING

In Holland, Belgium, the north of France and the west of Germany we can arrange personal delivery and help the items into your home. We also provide express shipping services and if you want the item to be unpacked and delivered inside your home we can get you a white glove delivery quote.

In most cases, orders are processed within 3-4 business days. Certain items, such as furniture pieces, may require a longer lead time, which you will be notified of upon purchase. Transit times are estimated by the shipping carrier and are not guaranteed. Local pickup in 's-Hertogenbosch, The Netherlands is available at no charge.

INTERNATIONAL SHIPPING

Most items are available for international shipping. Some heavy or oversize items like furniture may be limited to domestic deliveries. Feel free to contact us to discuss overseas shipping options for large items. International buyers are responsible for any customs charges, taxes, or fees imposed by your country. We are not liable for damages or losses during transport but we will do our very best to help you with any problem that pops up during transport or shipping. If a shipment arrives damaged, please contact us within 3 days of delivery. You may be asked to provide photo documentation of the damage, or to return the item. Please keep all shipping evidence until you receive further instruction.

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RETURN POLICY

Unless an item has been misrepresented or inaccurately described, all items are final sale and not eligible for return. That being said, we want you to love your purchase from COLLECTABLES. If for any reason you are not satisfied, tell us and we'll do our best to make it right. Please contact us with any concerns.

PAYMENT POLICY

How does payment work? We always send an official invoice that is legally valid and this will include all our company details and numbers to make a bank wire transaction. Paypal and credit cards are not possible yet so a bank wire, or cash upon delivery/pick up, is the only possible way of payment. Bank charges would be for the account of the buyer.

SELL

We are constantly seeking new items for our collection, and we are happy to review any item you wish to sell. Our experience and market expertise can also be used for a wide range of private transactions and consulting. In addition to our services, we can assist in the acquisition and sale of items or entire collections outside of the selling process.

RENTALS

COLLECTABLES rents its objects and furnishings for shootings, cinemas, private and public events. It's also possible to hire our spaces for shootings, events and exhibitions. Contact us for our rental terms.

PRIVACY

COLLECTABLES respects your privacy and will never misuse your personal information.